

e-Delivery Benchmarks Gauging Trends in Electronic Delivery

Introduction

E-Delivery Benchmarks examines electronic document delivery trends in the financial services industry in order to benchmark practices and identify any potential keys to success. The findings reflect the results of an online survey conducted in 2008 by DALBAR, of digital product /project managers, executives, and communications specialists in the mutual fund, brokerage, variable annuity, employer-sponsored retirement plan, and life insurance channels.

Uses

- Identify successful e-Delivery practices and their levels of success
- Assist your firm in identifying additional opportunities to leverage e-Delivery

Deliverables

- à e-Delivery Benchmarks: Gauging Trends in Electronic Delivery- summarizes the findings of a recent online survey conducted by DALBAR and includes:
 - Ø The prevalence of electronic delivery
 - Ø Processes
 - Ø Adoption Rates
 - Ø Financial considerations
 - Ø Compliance issues
 - Ø Expectations for the future

Costs

The cost for the e-Delivery Benchmarks report is \$1,500.

Note: This is a product description that is intended to illustrate a product that will be delivered to a subscriber. This is not a proposal and is subject to revision without notice. Until an invoice is issued and paid, DALBAR is under no obligation to produce the goods or services as described here.